

The **College Outcomes Survey Graphics Report** and the **College Outcomes Summary Report** arrived today from ACT. These are the results from the exit survey of our graduating students conducted this past Spring. The graphics report provides a brief overview of the results with national norm comparisons, while the summary report provides frequency distributions and percentages.

SSCC students were **most satisfied** with the following aspects of the College:

- Faculty respect for students
- Quality of instruction
- Class size
- Quality of my program of study
- Developmental/remedial/tutorial services including writing/math lab

Students were **least satisfied** with the following aspects of the College:

- Student mental health services
- Student health/wellness services
- Services for victims of crime and harassment
- Variety of courses offered
- Job placement services

There is good news on diversity. The average rating of SSCC students on a scale of 1=*strongly disagree* to 5=*strongly agree* for the following items was higher than the national norms:

- This college is equally supportive of all racial/ethnic groups
(SSCC average: 4.02; national norms average: 3.75)
- This college is equally supportive of women and men
(SSCC average: 4.01; national norms average: 3.89)

Also in comparison, SSCC students were older--45 percent of SSCC survey respondents were 30 to 39 years old, while 19.1 percent were nationally. SSCC was more ethnically diverse--54.7 percent of SSCC survey respondents were minority, while 18.7 percent were nationally.

Please let me know if you would like to review a copy of these preliminary results from ACT-- both reports are available. I will be doing further analysis on the survey results from the raw data provided to us on disk from ACT.