**Welcome to the WELL** [**Online**](https://zoom.us/j/95840899221?pwd=c1lHa3JNakFvcjRSby9SdG9WTXljQT09) **in Spring quarter!**

**Tutoring for you—one click away!**

* If you have used the WELL before and know how to use Zoom, just click this link to talk to a tutor right now!

<https://zoom.us/j/95840899221?pwd=c1lHa3JNakFvcjRSby9SdG9WTXljQT09>

If you have an assignment, make sure you have it saved on your computer to show the tutor. Also have the instructions ready in a document or on your internet browser.

* If you are new to the WELL, just read about us below, and then visit us!

**What is the WELL?**

The WELL is a tutoring center that gives help to many students on campus, including English language learners from all courses, from ESL level 1 to English 101.

**How can the WELL help me?**

The WELL can help you learn English a little faster if you visit us regularly, and it can help you do better on your assignments.

The WELL doesn’t do your work for you, but we can help you to:

* understand your assignments better,
* think of ideas and make choices about your writing,
* make your writing clearer,
* practice grammar,
* practice speaking and listening to English

**What are the WELL tutors like?**

The WELL is a safe, friendly space for you to visit. Our tutors know a lot about language, and they love helping students. We have a lot of experience working with English language learners, and most of us have lived in a different country and learned a new language ourselves.

**What do I need to visit the WELL?**

This quarter, the WELL is online like most classes at South. To visit, you need a computer that has internet access, a camera, a microphone and the Zoom application downloaded.

If you want help with a worksheet, a paragraph, or an essay, you should save those documents on your computer so that you can show them to the tutor in Zoom. However, if you only have a smartphone, you can still use the WELL to practice having conversations in English with our tutors.

**How do I get to the WELL?**

All you have to do is click on one link anytime during our **open hours (11:00-5:00, M-Th)**, and you’ll be talking to a tutor in seconds with Zoom! This kind of visit is called “walking in,” or “dropping in,” to the WELL.

Here is the link for the WELL (this is the same link from the top of this paper):

<https://zoom.us/j/95840899221?pwd=c1lHa3JNakFvcjRSby9SdG9WTXljQT09>

**Can I make an appointment at the WELL?**

Yes! Sometimes when you drop in to the WELL, there may be a short wait if tutors are busy with other students. To avoid this, you can also make an appointment at the WELL for a time and day of your choice. All you have to do is click on a special link on the WELL’s page on Starfish, choose your day and time, and click on the WELL Zoom meeting at that time. When you make an appointment, your tutor will be waiting for you!

How to make an appointment:

1. Go to South Seattle College’s website.
2. Click on “Students” at the top of the homepage.
3. Click on the “Starfish” picture on the Students page.
4. Sign in to Starfish using the same username and password for signing in to a computer at South.
5. On your main Starfish page, you will see many departments and organizations from South. Scroll down until you find the square for the WELL and click on it.
6. Now you are looking at the WELL’s Starfish page. On the left you will see the button “Schedule Appointment.” Click on this button. (Both the appointment and drop-in links can also be found further down the Starfish page.)
7. On the next screens, click on the type of help you want at the WELL, plus the day and time you want your appointment. Finish making the appointment by clicking “Confirm” on the last screen. An email will be sent to you with all the details. Just click the WELL link above to get to your appointment when it is time.
8. You can make an appointment with a specific tutor, too. Instead of clicking “Schedule Appointment,” click on one of the tutors instead and create an appointment from their schedule.
9. Cancel an appointment by going to the Starfish menu in the upper left of the window, clicking on “Upcoming,” clicking on your appointment, clicking on the three dots in the corner of the appointment window, and clicking “cancel.”

**Check out the 3-part WELL video series for all this information and more, plus an actual trip to the WELL! Ask your instructor or go to our website (**<https://southseattle.edu/tutoring/well>**)** **for more information.**

**See you soon at the WELL!**