South Seattle College Emergency Funds FAQs

Am I eligible?

You are eligible if:

- South Seattle College is your primary college
- You are enrolled in 5 or more credits at South for the current quarter
  and either of the following apply:
  - You have a recent unforeseen emergency or financial expense that may prevent you from continuing in your classes/program OR
  - You have expenses related to Covid-19 and/or the disruptions of campus operations and transition to online classes
- **FOR CARES FUND ONLY**: Students must write an “impact statement” or “COVID story” and how the impact for South changing to remote operations has impacted them.
  - An example of an “impact statement”: *I am unable to access the resources that I normally use due to the remote operations and closure of South Seattle College. This barrier has led to increased costs of technology, utilities, and food.*

How do I know which application to choose?

You will need to complete the general application and then choose “South Seattle College Emergency Application” for the correct quarter you are applying to. Once you complete the SSC EF application your application will be reviewed for the best match for your circumstances.

What happens if EF is unable to provide financial assistance to me?

If you are not eligible for funding or the funds that you are eligible for run out, we will refer you to community resources and assistance through South’s Benefits Hub coaches and/or Resource Navigator.

What expenses can Emergency Funds pay for?

- Food
- Utilities/Lights/Internet -- change to Housing/Utilities?
- Transportation (includes bus pass, auto repairs, gasoline)
- Educational (includes textbooks, supplies, tutoring, etc.)
- Technology (includes laptop, modem, software, etc.)
- Childcare
- Self-Care (includes medical, dental, counseling, etc.)
- Employment (includes job search and job related costs)
- Tuition (tuition & fees for current quarter)
Will my entire tuition be paid by EF?

If you have a tuition balance, you will be asked if your EF award can be used to pay off your balance.

Note that an EF award may not cover your entire balance, leaving you responsible for the rest.

How to Get Started

1. [https://seattlecolleges.academicworks.com/](https://seattlecolleges.academicworks.com/)
2. Select “Sign Up” from top right corner
3. Enter your email and choose a password
4. Verify your email - this will be an email sent to you before you can complete the application
5. Complete your general profile using your email address and creating a password on the Emergency Funds application page.
6. After completing your general profile, make sure to fill out the application for South Seattle College Emergency Funds

Students will be contacted by email from a member of the Emergency Funds team or a Benefits Hub Coach for next steps and applications status

How will I receive an Emergency Funds award?

Tuition and fees are paid directly to your Student Account.

All other funds are refunded to you through your BankMobile account (the same account from which you receive your financial aid refunds). If you have not set up a BankMobile refund process, please contact southemergencyfunds@seattlecolleges.edu

What can I expect after I apply for Emergency Funds?

1. After you submit your application, you can see that your application status is “Submitted.”
2. After your application has been reviewed, you will receive an email to update you on your application status.
3. Your application status will change to either: “Finalist” if you are being considered for a specific award or “Not Qualified” if you cannot receive an EF award.
4. When you have been approved for an EF award, you will receive an email with instructions on how to accept your award. You must accept the award so the funds can be released. Your application status will update to “Offered”

What do I need to do after I receive my Emergency Funds award?
You will be referred to one of South’s United Way Benefits Hub coaches to maximize your access to resources. We recommend that you connect with Benefits Hub, especially if you apply for additional EF funding.

Will I have to repay Emergency Funds for the award I receive?

The funds are yours to do what you need with. You do not need to pay Emergency Funds back.

If I receive an EF award, can I apply for EF in a future quarter?

Yes.
The amount of any subsequent funds will be less than original amount.
EF is not a substitute for consistent funding provided by financial aid and other funding programs. We want to make sure that you access whatever consistent funding that you are eligible for, so you will be required to meet with a South United Way Benefits Hub coach who will work with you one-to-one before you can be considered for a second Emergency Funds award.