

The **College Outcomes Survey Graphics Report** and the **College Outcomes Summary Report** have arrived from ACT in Iowa. These two reports contain the results from the exit survey of our graduating students conducted this past Spring 2000. The graphics report provides a brief overview of the survey results with national norm comparisons, while the summary report provides frequency distributions and percentages. Outlined below is a preview highlighting some of the results.

SSCC students surveyed Spring 2000 were **most satisfied** with the following aspects of the College:

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

<i>Item Rated</i>	<i>SSCC Average</i>	<i>National Norm Average</i>
• Library/learning resources center services	4.19	3.73
• Class size	4.10	4.07
• Student access to computer facilities and services	4.08	3.69
• Faculty respect for students	4.08	3.93
• Quality of instruction	4.02	3.93

Results of this student survey make it clear that the new library facility has had an enormously positive impact on student satisfaction. **Students' satisfaction with library/learning resource center services has gone from an average rating of 3.49 in Spring 1999 to an average rating of 4.19 in Spring 2000.** This change also is reflected in the ranking order of 39 items where students were asked to rate their satisfaction.

While students ranked the library number 28 out of 39 items in Spring 1999, they ranked it number one in Spring 2000. What a difference a year and a new facility can make!

SSCC students surveyed Spring 2000 were **least satisfied** with the following aspects of the College:

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

<i>Item Rated</i>	<i>SSCC Average</i>	<i>National Norm Average</i>
• Campus AIDS education program	3.36	3.22
• Job placement services	3.41	3.36
• Practical work experiences offered in the areas related to my major	3.44	3.41
• Student health/wellness services	3.44	3.47
• Variety of courses offered	3.49	3.62

Those interested in **diversity, outcomes and goal attainment**, as well as the **use of feedback to improve the college**, will find the following results heartening, since the average rating of SSCC students on a scale of **1=strongly disagree to 5=strongly agree** was higher than national norms:

<i>Item Ranked</i>	<i>SSCC Average</i>	<i>National Norm Average</i>
• This college has helped me meet the goals I came here to achieve.	4.23	4.02
• This college is equally supportive of women and men.	4.19	3.92
• This college is equally supportive of all racial/ethnic groups.	4.04	3.79
• This college welcomes/uses feedback from students to improve the college.	3.82	3.43